

Exhibit 4

To: [Class Member email address]
From: American Express Calls Class Action Notice Administrator
Subject: You could be eligible for a cash payment – Notice of American Express Class Action Settlement

A Court has directed that this Notice be emailed to you. You are not being sued. You may be eligible for a cash payment from a class action settlement.

CLICK HERE<WEBSITE HYPERLINK> TO SUBMIT A CLAIM

Records were obtained in a pending class action lawsuit titled *Duke v. American Express Company*, Case No. 4:23-cv-00125-RM-LCK (D. Ariz.), that show that you may have received prerecorded or artificial voice telephone calls from or on behalf of American Express in violation of the Telephone Consumer Protection Act (“TCPA”) from March 13, 2019 through July 11, 2025. As a result, you may be a Settlement Class Member in this case.

What is this lawsuit about? The lawsuit claims that American Express violated the TCPA by calling Plaintiff and others with a prerecorded or artificial voice about credit card accounts that were not theirs. American Express denies it did anything wrong. **The Court has not yet decided who is right.**

A \$12 million settlement has been proposed to resolve the lawsuit. While we cannot know the amount each Settlement Class Member will receive until all claims are submitted, the parties estimate that each Settlement Class Member who submits an approved claim will receive approximately \$100. This number is only an estimate, and could be higher or lower depending on the number of claims submitted.

How do I make a claim? You may make a Claim for settlement relief by: (1) submitting a Claim online at <WEBSITE> or (2) printing out the Claim Form from the website, completing it and mailing it to *American Express TCPA Settlement Administrator*, <ADMINISTRATOR MAILING ADDRESS>.

The deadline to file a Claim is <DATE>. If you make a Claim, you give up the right to sue separately for damages.

Do I have a lawyer? Yes. The Court appointed Kaufman P.A. and Coleman PLLC as counsel for the Settlement Class, to be paid from the Settlement Fund. Or you may appear through an attorney at your own expense.

What are my other options? If you do not want to be legally bound by the Settlement, you must exclude yourself by <DATE>. If you do not exclude yourself, you will release any claims you may have, as more fully described in the Settlement Agreement, available at the Settlement Website. Alternatively, you may remain a Settlement Class Member and object to the Settlement by <DATE>. The Website explains how to exclude yourself from or object to the Settlement.

Final Approval Hearing. The Court has scheduled a hearing for <DATE> at <TIME> in Courtroom <#> of the U.S. District Court for the District of Arizona, Tucson Division. At that time, it will decide whether to give Final Approval to the Settlement. The hearing may be changed

without notice. It is not necessary for you to appear at this hearing, but you may attend at your own expense.

More information is available at [insert website] or by calling toll-free [insert hotline phone number].